

# SENCOR®

SVW 3500WH



**HARD FLOOR CLEANER**

Translation of the original manual

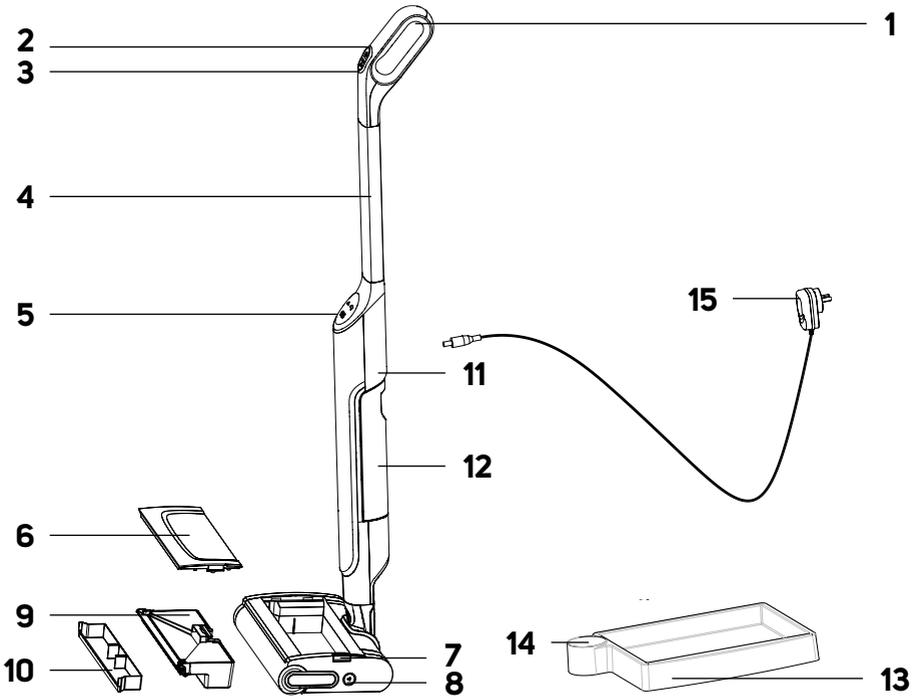


**SENCOR®**

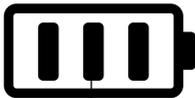
**SVW 3500WH**



**A**



**B**



1



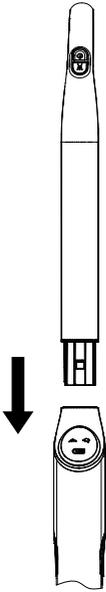
2



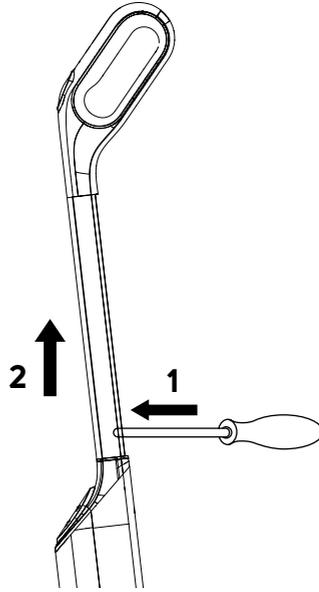
3

**C**

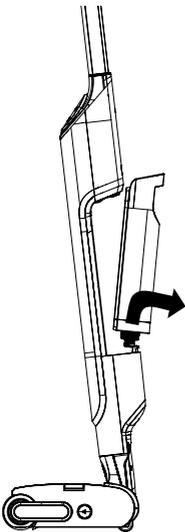
**C1**



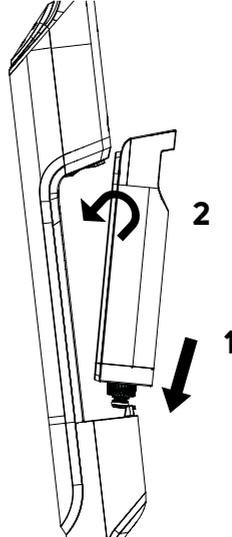
**C2**

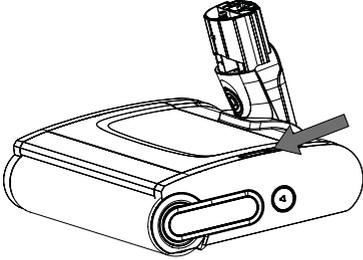
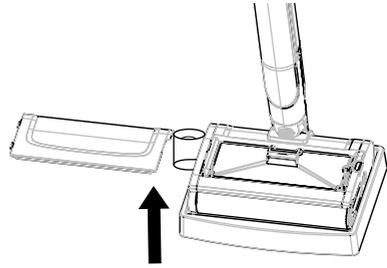
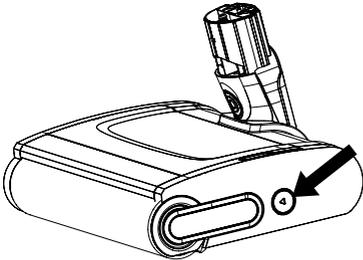
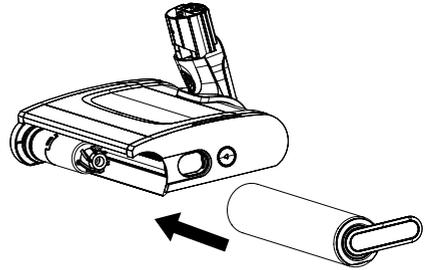
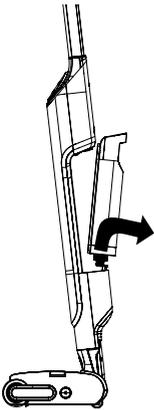
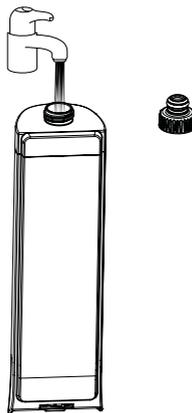
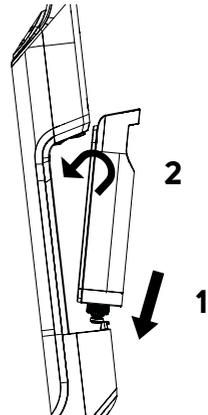


**C3**



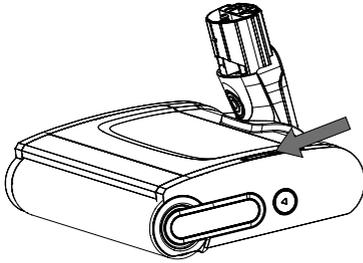
**C4**



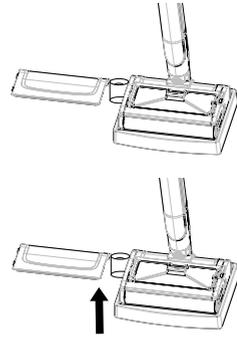
**C****C5****C6****C7****C8****D****D1****D2****D3**

**E**

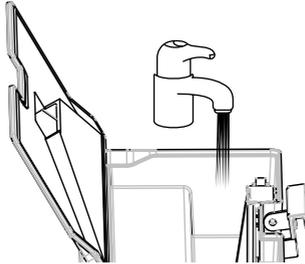
**E1**



**E2**

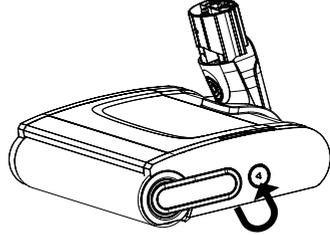
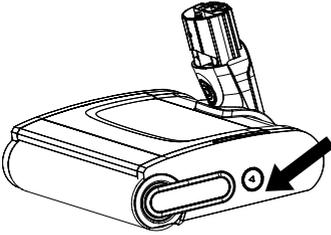


**E3**

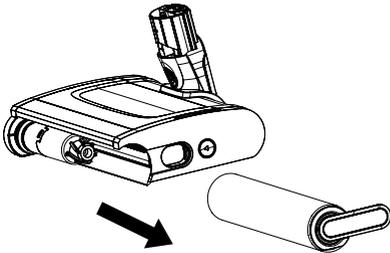


**F**

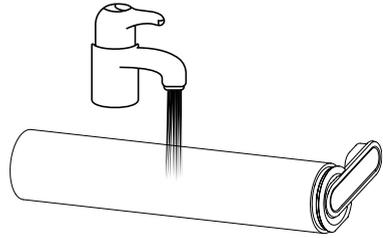
**F1**



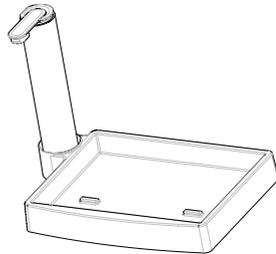
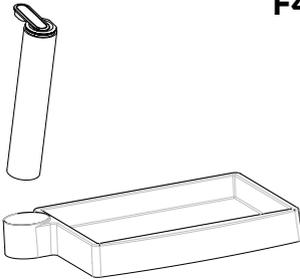
**F2**



**F3**



**F4**



## **Important Safety Instructions**

### **READ CAREFULLY AND STORE FOR FUTURE USE.**

- This appliance may be only used by children aged 8 years and older and by persons with physical, sensory or mental impairments or lack of experience and knowledge, if they are supervised or have been instructed on the safe use of the appliance and understand the potential hazards.
- Children must not play with the appliance. Cleaning and maintenance must not be performed by children without supervision.
- If the power cord is damaged, have it replaced in a professional service centre in order to prevent a dangerous situation. It is forbidden to use the appliance with the power cord damaged.
- Do not run over power cords. There is a danger.
- Only fill the water tank with clean, cold water. Follow the instructions for filling the tank that are given in this manual.
- Pull the plug out of the socket before cleaning or servicing the appliance.
- Do not immerse in water when cleaning.
- Check all components of the electric mop regularly. If they are damaged, they must not be used.

---

### Additional Important Safety Instructions for Use of the Appliance

- This electric mop is designed for use in households, offices and similar types of areas. Do not use in industrial surroundings. Do not use it outdoors.
- This electric mop is designed for floor coverings such as vinyl, tile, laminate, marble, etc. Do not use it on carpeted floors.
- Do not expose the electric mop to direct sunlight and do not place it near open fire or appliances that are a source of heat. Avoid using or storing the cleaner in an environment where flammable, volatile, or explosive substances are used or stored.
- Before connecting the adapter to a power socket check that the technical details on its rating label match the electrical voltage in the socket.
- Use only the power adapter supplied to charge the electric mop. Do not use the power adapter to charge any other device.
- Do not short-circuit the connectors. Do not touch the connectors with wet hands.
- The recommended operating temperature is 0 to 40 °C. Do not use the electric mop at a lower or higher temperature.
- Make sure that the power cable does not touch hot surfaces or sharp objects.
- Do not immerse the electric mop in water or any other liquid, or rinse it under running water, unless otherwise specified by the manufacturer.
- Before switching on the electric mop, make sure it is correctly assembled.
- Make sure that the air outlet or suction opening is not blocked when the electric mop is in operation.
- Do not use the electric mop to vacuum the following items:
  - smouldering cigarettes, burning objects, matches or hot ash;
  - flammable or volatile substances;
  - sharp objects, such as shards, needles, pins, etc.;
  - flour, plaster, cement and other building materials;
  - larger pieces of paper or plastic bags, which can easily block the suction port.
- Do not use the electric mop if the water on the floor covering reaches 4 mm or more.
- Take extra care when using the electric mop on stairs.
- Always switch off the electric mop when left unattended, after use and before cleaning.
- Disconnect the power cable from the socket by pulling the plug, not the cable. Otherwise, damage to the power cable or the socket may occur.
- Keep the electric mop clean. Wipe the outer surface with a clean, dry sponge. Follow the cleaning instructions provided in this manual.
- Empty the dirty water tank when the dirty water level reaches the maximum line. Follow the instructions in this manual if water enters the motor unit.
- Clean the dirty water tank after each use. Otherwise, the suction port may become clogged, the suction power may be reduced, or the engine may overheat, which may result in a shortened lifespan of the appliance.
- Do not use the electric mop if it does not operate properly, has been damaged, or has been submerged in water.
- Do not repair or modify the electric mop yourself. All repairs should be carried out by an authorised service centre. Tampering with the appliance may result in the loss of your legal rights regarding faulty performance or warranty for quality.

---

### EXPLANATION OF SYMBOLS PLACED ON THE PRODUCT OR IN THE ACCOMPANYING DOCUMENTATION



The product meets all the basic requirements of the applicable EU directives.



This symbol on products or original documents means that used electric or electronic products must not be added to ordinary municipal waste.



The product is intended for household use only. The product is not intended for outdoor use.



Safety Class for Electric Shock Protection:  
Class II – Electric shock protection is provided by double or heavy-duty insulation.



#### BATTERY DISPOSAL

Before disposing of the product or returning it to a designated collection point, ensure that the battery is removed. Before removing the battery, it is necessary to start the electric mop and wait until it is completely flat. The battery contains environmentally harmful substances and should not be disposed of in regular household waste. Proper disposal shall be ensured by the relevant collection point.

- Thank you for purchasing our SENCOR product; we hope it will serve to your satisfaction.
- Prior to using this appliance, please read the user manual thoroughly, even in cases when you are already familiar with the use of similar types of appliances. Use the appliance only as described in this user manual. Keep the manual for future reference. If you pass the appliance on to another person, ensure that this user manual is included.
- Carefully unpack the appliance and make sure not to discard any part of the packaging material until you have found all its components. It is recommended to keep the original packaging, packing material, receipt and confirmation of the extent of the seller's liability or warranty certificate at least for the duration of the legal right of defective performance or quality guarantee. When transporting the appliance, we recommend packaging it again in the original box provided by the manufacturer.

### DESCRIPTION OF THE ELECTRIC MOP

<b>A1</b> Handle	<b>A9</b> Dirty water tank
<b>A2</b>  On/off button	<b>A10</b> Container for solid dirt
<b>A3</b>  Water intensity control button	<b>A11</b> Power adapter connection socket
<b>A4</b> Handle bar	<b>A12</b> Clean water tank
<b>A5</b> Display	<b>A13</b> Storage base
<b>A6</b> Top cover	<b>A14</b> Stand for drying the rotating brush
<b>A7</b> Button to release the top cover	<b>A15</b> Power adapter
<b>A8</b> Rotating brush lock	

### DESCRIPTION OF THE DISPLAY

<b>B1</b> Charge status icon	<b>B3</b> Full dirty water tank icon
<b>B2</b> Wiping icon	

### PACKAGE CONTENTS

- Electric Mop
- Storage base
- Power adapter

### PURPOSE OF USE

- The electric mop is designed for cleaning all types of hard floors, such as wooden or laminate floating floors, tiles, vinyl, etc.
- The electric mop can be used for cleaning carpets, mats, runners, etc., provided that you select the mode without water (do not use the  button to adjust the intensity of water dispensing).

### PREPARATION BEFORE USE

- Remove the electric mop and all accessories from the packaging. Check that you have removed all the parts. Check for any damage to the mop and its accessories.
- Remove any protective films and advertising labels from the mop and all accessories.

### Assembly/Disassembly of the Mop

The electric mop is supplied disassembled. Follow these steps for assembly:

1. Insert the bottom part of the rod into the hole in the mop body – see figure **C1**.
2. Press gently until you hear a click. This indicates that the rod is securely fastened.

To disassemble, follow these steps:

1. Hold the rod with one hand.
2. Insert the end of the screwdriver into the hole at the back of the mop with the other hand and press the aluminium rod release lock – see figure **C2**.
3. Pull the rod upwards.



#### Note:

It is not necessary to disassemble the electric mop, e.g. for cleaning. Disassemble the electric mop only when absolutely necessary, e.g. moving, where it is not possible to carry the folded electric mop.

### Clean Water Tank

To remove the clean water tank, follow these steps:

1. Remove the tank by the built-in handle and tilt the top part of the tank out of the mop body – see Figure **C3**.
2. Pull the bottom of the tank out of the body of the mop.

To attach the clean water tank, follow these steps:

1. Insert the bottom part of the tank into the cleaner body first.
2. Then close the top part of the tank – see figure **C4**.
3. Press gently until you hear a click.

### Dirty Water Tank

To remove the dirty water tank, follow these steps:

1. Press the top cover release button – see figure **C5**.
2. Remove the top cover and remove the dirty water tank – see figure **C6**.

To attach the dirty water tank, follow these steps:

1. Insert the tank into the space in the floor nozzle.
2. Put the cover on. Press gently until you hear a click. This indicates that the top cover is properly secured in place.

### Rotating Brush

When removing the rotating brush, proceed as follows:

1. Press the lock of the rotating brush – see figure **C7**.
2. The rotating brush will be automatically released and you will be able to pull it out by its handle – see figure **C8**.

When fitting the rotating brush, proceed as follows:

1. Fit the rotating brush to the holder in the floor nozzle. Push the rotating brush until you feel resistance.
2. Press the handle of the rotating brush into the moulding in the floor nozzle until you hear a click. This indicates that the rotating brush is properly secured.

### LOCATION OF THE STORAGE BASE

- The storage base is used to store the electric mop when not in use or when charging. Therefore, we recommend placing the storage base within easy reach of a power socket.
- Place the storage base on a hard, horizontal and dry surface.



#### Warning:

The instability of the electric mop, which is located in the storage base, may cause the mop to fall, may be damaged, or may damage the floor. Therefore, make sure that the electric mop is correctly stored in the base and is stable.

### CHARGING THE MOP

Use only the supplied power adapter to charge the mop. It is recommended to fully charge the mop before use.

- Place the mop in the storage base.
- Plug the power adapter connector into the socket at the back of the mop and the adapter plug into a properly grounded power socket.
- The charge status icon will be lit on the control panel. As the mop charges, the bars on the icon will gradually light up.
- When the electric mop is fully charged, all the bars of the icon light up.
- Disconnect the connector from the socket at the rear of the mop and pull the adapter plug out of the power socket.

- If the battery level drops below 30% during operation (only one bar of the icon lights up), the mop will need to be charged.
- If the electric mop cannot be turned on (only one bar of the indicator blinks when attempting to turn it on), the mop is fully discharged.

#### FILLING THE WATER TANK

- Hold the tank by the built-in handle and tilt the top of the tank out of the mop body – see figure **D1**.
- Pull the bottom of the tank out of the body of the mop.
- Unscrew the water tank cover and pour water into it – see figure **D2**.
- Replace the cover and screw it in. Make sure the cover is properly closed to prevent water from leaking out of the tank.
- Reinsert the tank into the cleaner body – see figure **D3**.

- Do not overfill the water tank. We recommend filling to the top.
- Use clean, cold water. You can add a few drops of non-foaming agent, which is designed for hard floor cleaners. Do not use cleaning agents or solutions that are intended for mopping with a mop, cloth, etc.

#### BEFORE USING THE MOP

- Before using the mop, remove large objects from the floor, store toys, hide cables, etc. Depending on the level of soiling, vacuum the floor to remove coarse dirt.
- Check that the floor covering is suitable for wet wiping. We do not recommend using the electric mop on moisture-sensitive floor coverings such as cork floors.

#### USING THE MOP

Ensure the mop is properly assembled, there is water in the clean water tank, the dirty water tank is empty, and the mop is fully charged.

- Pull the mop out of the storage base and place it on the floor.
- Grasp the mop by the handle and unlock it from the parking position by pulling the handle slightly backwards.
- Press the  button once briefly to turn the mop on.
- Press the  button and the water from the tank will start flowing into the rotating brush. Move the mop back and forth a few times to get the entire rotating brush wet, and then you can start mopping.
- "Move the mop forward and backward to clean the floor. Move forward and backward at the same speed to allow the mop to suck up the dirty water. It is not necessary to exert a lot of pressure on the handle or the mop.
- After cleaning, press the button  to turn off the mop.
- Return the mop to a vertical position and secure it in the parking position.
- Clean the dirty water tank and empty the water from the clean water tank. Clean the mop according to the instructions in the "Cleaning and Maintenance" section.

If the icon  flashes during cleaning, the dirty water tank needs to be emptied. Follow the instructions in the "Cleaning and Maintenance" section.



#### Warning:

Do not run the cleaner over thresholds, door sills or other obstacles or foreign objects.



#### Warning:

Do not turn the cleaner upside down when the dirty water tank or clean water tank is full. Otherwise, there is a risk of water leaking into the engine unit and irreparably damaging it.

#### Meaning of the icon on the Display

The icon  is not lit.	The mopping function is not on.
The icon  is flashing.	The mopping function is set to the normal level.
The icon  is lit.	The mopping function is set to a higher level.
The icon  lights up during self-cleaning.	This is normal.

#### Self-Cleaning

The electric mop is equipped with an automatic programme for cleaning the rotating brush and internal pipes.

- Fill the clean water tank up to the maximum mark.
- Ensure that the dirty water tank is empty.
- Place the mop in the storage base.
- Press the  button for 5 seconds to start the self-cleaning process.
- The mop will begin to dispense water and clean the rotating brush and internal pipes. The dirty water will enter the tank mechanically as the rotating brush rotates and rubs against the ridges in the front of the tank.
- Let the mop finish self-cleaning. This usually takes 30 seconds.
- After self-cleaning is complete, remove the dirty water tank according to the instructions in the "Cleaning and Maintenance" section.
- Remove the rotating brush and place it on a stand in the base to dry.



#### Note:

Always make sure that the dirty water tank is correctly inserted before starting the self-cleaning process.

#### CLEANING AND MAINTENANCE

- Before cleaning, the mop must be switched off and disconnected from the power supply.
- Never use abrasive cleaning agents, solvents, etc. for cleaning.
- Neglecting cleaning and maintenance may negatively affect the working order of the mop and lead to its reduced performance.
- For daily cleaning and maintenance, wipe the mop body and storage base with a dry cloth. Wipe the floor nozzle with a lightly damp cloth.

#### Emptying and Cleaning the Dirty Water Tank

- Remove the top cover and remove the dirty water tank – see figure **E1**.
- Release the lock on the tank cover, flip it open, remove the dirt and dispose of it in the bin, discard the dirty water – see figure **E2**.
- Rinse the tank with clean water – see figure **E3**.
- Close the cover, secure it with the lock and insert the dirty water tank back.

#### Cleaning the Rotating Brush

- Press the lock of the rotating brush in the direction of the arrow – see figure **F1**.
- The rotating brush will automatically release, and you can pull it out – see figure **F2**.
- Clean the rotating brush under running water – see figure **F3**.
- Wipe the area where the rotating brush is housed with a damp cloth.
- Insert the rotating brush into the holder in the storage base, allowing it to dry.
- Insert the dry rotating brush into the floor nozzle.

#### Cleaning the Clean Water Tank

- Hold the tank by the built-in handle and tip the top of the tank out of the body of the mop.
- Pull the bottom of the tank out of the body of the mop.

3. Unscrew the cover of the tank and pour out the excess water.
4. Pour a little clean water into the tank, close the cover, and shake it slightly to wipe the inner walls with water. Open the cover and pour out the water.
5. Leave the cover open to allow the tank to dry.
6. Once dry, insert the tank back into the mop body.

### Cleaning the Mop Body and Storage Base

1. Disconnect the power adapter connector from the mop.
2. Wipe the storage base and mop body with a dry cloth.

### Recommended Maintenance and Replacement of Accessories

Cleaner Part	Recommended Maintenance	Recommended Replacement
Clean water tank	After each use	--
Dirty water tank	After each use	--
Rotating brush	After each use	In 3–6 months
Storage base	After each use	--
Castors	Once a month	--



#### Note:

The above values are approximated and may vary depending on the frequency of use of the cleaner.

### MOP STORAGE

- Place the clean mop in the parking position and insert it into the storage base.

### LONG-TERM STORAGE

- If you will not be using the electric mop for an extended period, clean it according to the instructions above and make sure it is completely dry. Unplug the electric mop from the power socket. Store the mop with all its accessories in a dry, clean and cool place.
- It is recommended to charge the mop every 3 months as this will extend the lifetime of the built-in battery.

### TROUBLESHOOTING

Problem	Cause	Solution
The mop cannot be turned on and operated.	The battery is depleted.	Allow the battery to fully charge.
The battery does not charge itself.	The power adapter is not connected.	Plug the adapter plug into the socket at the back of the mop and the plug into the power socket.
The icon lights up 	The dirty water tank is full.	Empty the dirty water tank.
The rotating brush is dry.	Slowly move the mop back and forth and the rotating brush will get wet. After activating the mopping function, it takes a while for the rotating brush to get wet. This is a normal occurrence. If the icon  is not lit, the mopping function is not switched on. Press the button  and select the water dispensing intensity.	
	The water tank is empty.	Refill the water tank.
The rotating brush does not move.	The rotating brush is blocked.	Turn off the mop, clean the rotating brush and remove the blockage.

The floor is still wet. / The mop is leaking water.	The dirty water tank is not properly positioned in the floor nozzle.	Remove the top cover and properly insert the dirty water tank.
	The dirty water tank is full.	Turn off the mop and empty the dirty water tank.



#### Note:

If the problem or error message persists, turn off the mop and contact an authorised service centre.

### TECHNICAL SPECIFICATIONS

#### Electric Mop

Input voltage.....	9.0 V $\overline{\text{---}}$ 0.9 A
Power consumption.....	8.1 W
Battery.....	Li-Ion, 7.2 V, 2600 mAh
Dimensions (mop only).....	1150 x 288 x 196 mm
Weight.....	2.8 kg (without accessories)
Operating time per charge.....	up to 40 min
Charging time.....	approximately 2 hours
Clean water tank capacity.....	400 ml
Dirty water tank capacity.....	280 ml
Dirt container capacity.....	85 ml
Ingress protection.....	IPX4

#### Power Adapter

Input.....	100–240 V- 50/60 Hz 0.5 A
Output.....	9.0 V $\overline{\text{---}}$ 0.9 A, 8.1 W

#### Original Consumable Accessories

SVWX 3501	Rotating brush
-----------	----------------

### INSTRUCTIONS AND INFORMATION ON DISPOSAL OF USED PACKAGING MATERIAL

Dispose of used packaging material at the location designated by the municipality for waste disposal.

### DISPOSAL OF USED ELECTRICAL AND ELECTRONIC EQUIPMENT

Used electrical and electronic products must not be added to ordinary municipal waste. For proper disposal and recycling of these products, deliver them to designated collection points. Alternatively, in some European Union states or other European countries the products can be returned to the local retailer when buying an equivalent new product. By properly disposing of this product, you help preserve valuable natural resources and contribute to preventing potential negative impacts on the environment and human health resulting from improper waste disposal. For further details, contact your local authorities or the nearest collection point. Fines may be imposed for improper disposal of this type of waste in accordance with national regulations.

#### For Business Entities in European Union States

To dispose of electric or electronic equipment, request necessary information from your retailer or supplier.

#### Disposal in Other Countries Outside the European Union

To dispose of this product elsewhere, request necessary information on the correct disposal method from local authorities or your retailer.

Changes to text and technical parameters are reserved.

